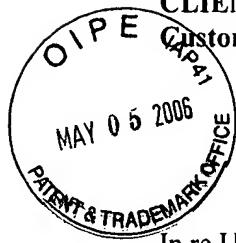


101038878

Obje

DOCKET NO.: 2002.02.002.NS0
CLIENT NO.: SAMS01-00186
Customer No.: 23990

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re U.S. Patent No. : 6,947,752 B2

Inventor(s) : David Allan Collins

Issued : September 20, 2005

**Title : SYSTEM AND METHOD FOR DISTRIBUTED CALL PROCESSING
USING LOAD SHARING GROUPS**

**Certificate of Correction Branch
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**

Certificate

MAY 09 2006

of Correction

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Siri:

The undersigned hereby certifies that the following documents:

1. Request for Certificate of Correction (in duplicate);
2. Certificate of Correction (in duplicate); and
3. A postcard receipt

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to Certificate of Correction Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 1, 2006.

Date: May 1, 2006

Date: April 27, 2006

Commissioner for Patents, P.O. Box 1450, Alexandria, VA

Nancy J. Lambert
Mailer

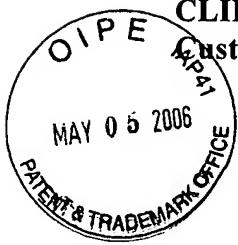
William A. Munck
Reg. No. 39,308

P.O. Drawer 800889
Dallas, Texas 75380
Phone: (972) 628-3600
Fax: (972) 628-3616
E-mail: wmunck@davismunck.com

MAY 09 2006

DOCKET NO.: 2002.02.002.NS0
CLIENT NO.: SAMS01-00186
Customer No.: 23990

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent No. : 6,947,752 B2
Inventor(s) : David Allan Collins
Issued : September 20, 2005
Title : SYSTEM AND METHOD FOR DISTRIBUTED CALL
PROCESSING USING LOAD SHARING GROUPS

Certificate of Correction Branch
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

REQUEST FOR CERTIFICATE OF CORRECTION

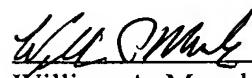
Certain clerical or typographical errors were noted in the above-identified patent as indicated on the attached Certificate of Correction.

Applicant respectfully requests that a Certificate of Correction be issued pursuant to 37 C.F.R. §1.322. It is believed that this error is the office's mistake and therefore no fee is due. If this is incorrect, the Commissioner is hereby authorized to charge any additional fee associated with this communication or credit any overpayment to Deposit Account Number 50-0208.

Respectfully submitted,

MUNCK BUTRUS, P.C.

Date: April 27, 2006



William A. Munck
Registration No. 39,308

P.O. Drawer 800889
Dallas, Texas 75380
Telephone: (972) 628-3600
Facsimile: (972) 628-3616
E-mail: wmunck@davismunck.com

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 6,947,752 B2

DATED : September 20, 2005

INVENTOR(S) : David Allan Collins

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In the Abstract on line 5, delete "connections" and replace with --connection--;

Column 5, line 55, delete "(EPCM)" and replace with --(PCM)--;

Column 6, line 29, delete "it";

Column 7, line 7, delete "CAN" and replace with --CAN1--;

Column 8, line 42, delete "APPN" and replace with --APPn--; and

Column 8, line 43, delete ";" after the term "process".

MAILING ADDRESS OF SENDER:
Docket Clerk
P.O. Drawer 800889
Dallas, Texas 75380

PATENT NO. 6,947,752 B2

No. of additional copies

→ 1

This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

MAY 09 2006

DUPLICATE

PTO/SB/44 (04-04)

Approved for use through 04/30/2007. OMB 0651-0033

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.
(Also Form PTO-1050)

**UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION**

PATENT NO. : 6,947,752 B2

DATED : September 20, 2005

INVENTOR(S) : David Allan Collins

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In the Abstract on line 5, delete "connections" and replace with --connection--;

Column 5, line 55, delete "(EPCM)" and replace with --(PCM)--;

Column 6, line 29, delete "it";

Column 7, line 7, delete "CAN" and replace with --CAN1--;

Column 8, line 42, delete "APPN" and replace with --APPn--; and

Column 8, line 43, delete ";" after the term "process".

MAILING ADDRESS OF SENDER:
Docket Clerk
P.O. Drawer 800889
Dallas, Texas 75380

PATENT NO. 6,947,752 B2

No. of additional copies

→ 1

This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

MAY 09 2006